

## **PRIVACY POLICY**

### **Respecting your privacy is a priority:**

- **we do not ask you to create a profile on our website**
- **we do not install cookies or crawlers on your device**
- **we do not transfer your data to third parties (except to partners involved in providing the service, such as carriers who will deliver your order to you)**

### **Here is our privacy policy in detail:**

Protection of personal data according to the LOPD, Woodjam (owned by SARL IXMOD, registered under number 453289365 in the commercial court of Béziers, France) in application of current legislation on the protection of personal data, informs that personal data collected through the forms of the website: name, surname, address, e-mail and telephone number, are included in the specific automated files of users of the services of [www.woodjam.com](http://www.woodjam.com)

The purpose of the collection and automated processing of personal data is to maintain the business relationship and to carry out information, training, consultancy and other activities of Woodjam. These data will only be transferred to those entities that are necessary for the sole purpose of fulfilling the purpose set out above, for example, we will send your data to the carrier who will have to deliver your order. In no case will we transfer your data to external entities for marketing or advertising purposes.

Woodjam takes the necessary measures to guarantee the security, integrity and confidentiality of the data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data. The user may at any time exercise the rights of access, opposition, rectification and cancellation recognised in the aforementioned Regulation (EU). Users may exercise these rights by sending an email to: [contact@woodjam.com](mailto:contact@woodjam.com) or to the following address: SARL IXMOD - 10 avenue de Tabarka - 34490 Lignan sur Orb - France. The user declares that all the data provided by him are true and correct, and undertakes to keep them updated, communicating any changes to Woodjam.

For what purpose will we treat your personal data?

At Woodjam, we will treat your personal data collected through the website [www.woodjam.com](http://www.woodjam.com) for the following purposes:

1. In case of contracting the goods and services offered through Woodjam, to maintain the contractual relationship, as well as the management, administration, information, provision and improvement of the service.
2. Submission of requested information through the forms provided in Woodjam.
3. Send newsletters, as well as commercial communications of Woodjam promotions and/or advertising. We remind you that you can oppose the sending of commercial communications by any means and at any time, by sending an email to the address indicated above. The fields in these

registers are compulsory, and it is impossible to carry out the expressed purposes if these data are not provided.

How long will the personal data collected be kept?

The personal data provided will be kept as long as the commercial relationship is maintained or you do not request its suppression and during the period for which legal responsibilities could derive from the services provided.

Legitimation:

The treatment of your data is carried out with the following legal bases that legitimise it:

1. The request for information and/or the contracting of the services of [www.woodjam.com](http://www.woodjam.com), whose terms and conditions will be made available to you in any case, prior to any eventual contracting.
2. Free, specific, informed and unequivocal consent, insofar as we inform you by making this privacy policy available to you. After reading this privacy policy, if you agree, you can accept it by means of a declaration or a clear affirmative action, such as ticking a box provided for this purpose. If you do not provide us with your data or if you do so erroneously or incompletely, we will not be able to attend to your request, and it will be impossible to provide you with the information requested or to carry out the contracting of the services.

Woodjam's Intellectual Property Rights

SARL IXMOD is the owner of all copyrights, intellectual and industrial property rights, "know how" and all other rights related to the contents of the website [www.woodjam.com](http://www.woodjam.com) and the services offered therein, as well as the programs necessary for its implementation and related information. No reproduction, publication and/or not strictly private use of the contents, in whole or in part, of the website is permitted without prior written consent.

Intellectual property of the software

The user must respect the programs of third parties made available to them, even if they are free and/or publicly available. Woodjam has the necessary rights of exploitation and intellectual property of the software. The user does not acquire any right or licence for the service contracted, for the software necessary for the provision of the service, nor for the technical information to monitor the service, except for the rights and licences necessary for the performance of the services contracted and only for the duration of the same. The user is prohibited from accessing, modifying, visualizing the configuration, structure and files of the servers owned by Woodjam, assuming civil and criminal responsibility derived from any incident that may occur in the servers and security systems as a direct consequence of negligent or malicious action on his part.

Intellectual property of the hosted contents

Any use contrary to intellectual property legislation of the services provided by Woodjam and in particular of:

- Any use that is contrary to law or infringes the rights of third parties.
- The publication or transmission of any content which, in Woodjam's opinion, is violent, obscene, abusive, illegal, racial, xenophobic or defamatory.

- The cracks, serial numbers of programs or any other content that violates intellectual property rights of third parties.
  - The collection and/or use of personal data of other users without their express consent or in contravention of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.
  - The use of the domain's mail server and e-mail addresses for sending unwanted bulk mail. The user has full responsibility for the content of its website, the information transmitted and stored, hypertext links, third party claims and legal actions regarding intellectual property, third party rights and protection of minors. The user is responsible for the laws and regulations in force and the rules that have to do with the operation of the online service, electronic commerce, copyright, maintenance of public order, as well as universal principles of use of the Internet.
- The user shall indemnify Woodjam against any expenses arising from the imputation of misuse in any cause for which the user is responsible, including legal fees and expenses, even in the event of a non-definitive court decision.

#### Protection of hosted information

Woodjam makes backup copies of the contents hosted on its servers, however it is not responsible for the accidental loss or deletion of data by users. Similarly, it does not guarantee the total replacement of the data deleted by users, as such data could have been deleted and/or modified during the period of time since the last backup. The services offered, with the exception of specific backup services, do not include the replacement of the contents conserved in the backup copies made by Woodjam, when this loss is attributable to the user; in this case, a fee will be determined in accordance with the complexity and volume of the recovery, subject to prior acceptance by the user. The replacement of deleted data is only included in the price of the service when there is loss of data.